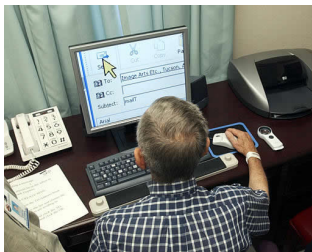


Jump Start Technician Training Modules (Full Versions)



The Bridgepoint Jump Start Technician Training Modules are designed as a complete measured learning training program that will bridge the gap between when you hire a new technician and when that new technician is ready for full scale IICRC Certification Recognition. The Jump Start Technician Training Modules are one of the first training programs to be approved under the new IICRC Apprentice Level Recognition program. The Jump Start Technician Training Modules provide detailed training in cleaning procedures and customer service hints for the new technician learning for the first time, as well as for the veteran wishing to get quick refresher training.



The Jump Start Technician Training Modules are interactive computer CD training based upon Microsoft PowerPoint. They include descriptive pictures, embedded video of the procedures being discussed and easy to use navigational tools to get you quickly to what you need to know. Each cleaning challenge is addressed in easy-to-understand step by step procedures, showing the exact product to be used, and how to use it. Each section highlights specific customer service and communication skills and reminds technicians of the importance of the role of the customer. They are Bridgepoint product specific to help you standardize your company procedures to make sure all technicians are doing things exactly the same way.

The Jump Start Technician Training Modules are designed so you can sit the new technician down in front of a computer and let them navigate the training (with the simple click of the arrow forward key) at their own learning pace. It will quickly identify to them the most commonly encountered cleaning challenges, and the exact procedures and products used to safely and effectively deal with them. At the end of each section, they will be asked several review questions in an informal quiz. If they get the answer right, they can proceed to the next question. If they get the answer wrong, the training automatically takes them back into the body of the training where the question was discussed. Kind of like an on-going open book test. They cannot proceed in the training until all the quiz questions have been correctly answered. That means you do not have to supervise them every step of the way to see if they are learning the material.

The Jump Start Technician Training Modules include both English and Spanish Versions of the entire training program, including the interactive quiz. The Fast Track Technician Training Module is perfect for training and providing recognition to new technicians that are not ready to attend an IICRC Certification Class. The training is repeatable as you hire new technicians or need to refresh knowledge of existing employees. You can use it over and over again!



Each Jump Start Technician Training CD comes with PowerPoint viewer you can install on your computer for Free if you do not have Microsoft PowerPoint, so they can be viewed on any PC

computer. Since the files are large and contain lots of graphics, pictures and supporting video, they make take a while to load on older computers. They also contain laminated cleaning guides that can be kept on the truck to provide a quick reminder of the procedures and solutions used. They also contain a burn test sample card, with examples of all the fibers discussed, so that the technician can practice the fiber identification burn test they are taught.

Your purchase and each of your technician's successful completion of the FULL VERSION Jump Start Technician Training Carpet Cleaning or Upholstery Cleaning Module qualifies them to become eligible to apply on-line to become recognized as an IICRC Apprentice Level Carpet Cleaning Technician. Once you have purchased the Fast Track Technician Training Module, your technician will be eligible to apply to the IICRC on-line for recognition as an Apprentice Carpet or Upholstery Cleaning Technician. To complete this process, your on-line application to the IICRC will require: Proof of ownership number from module; company owner or manager verification of technician's successful completion of entire course, including successfully answering of ALL quiz questions: technician personal information; and a \$20 Application Fee made

The IICRC Apprentice/Basic Skills training programs were created as a supplement, not a replacement, to current IICRC Certification Programs. They will be beneficial to educate new or existing employees who have had no formal training in the cleaning industry. New programs that were approved by the IICRC Board of Directors are Apprentice/Basic Skill Carpet Cleaning Training, Apprentice/Basic Skills Commercial Carpet Cleaning, Apprentice/Basic Skills Upholstery Cleaning, Apprentice/Basic Skills Floor Care, and Apprentice/Basic Skills Ceramic Tile, Stone and Masonry Cleaning.

The Bridgepoint Jump Start Technician Training programs will be available for distance learning in CD-ROM format. IICRC President Carey Vermuelen had this to say about the new IICRC Apprentice/Basic Skills Programs, "This is one of the most exciting programs to come from our Board of Directors in many years, because not only do we have a basic skills program, but it is the first real training from IICRC that has a distance learning option."

JS001 Jump Start Carpet Cleaning Technician Training Module
JS002 Jump Start Upholstery Cleaning Technician Training Module

Pricing

Price: \$195

Upgrade From Quick Reference Guide: \$79

